

# Public Document Pack



Neuadd y Sir / County Hall, Llandrindod, Powys, LD1 5LG

## **QUESTIONS AT ANY TIME TO CABINET PORTFOLIO HOLDERS**

<b>Question From:</b>	County Councillor Karl Lewis
<b>Subject:</b>	People Plus
<b>Question To:</b>	County Councillor Sian Cox Cabinet Member for a Caring Powys

### **Question:**

I would like to draw the Portfolio holders attention to an issue a number of my residents are having with payment from People Plus.

I have a number of carers in my ward who get paid through People Plus. Six carers had been waiting 8 weeks without payment while they have to put food on the table and pay household bills. They have only in the last week been paid. One of the six carers has been assigned the wrong tax code. Another has only been paid in part for work carried out in July and is short of 8 hours pay. I think we would all agree, every member and officer in Powys County Council, that this is totally unacceptable. Carers provide a vital service and are some of the most poorly paid people in society.

Can the Portfolio holder tell me :-

1. How many carers in Powys are paid through People Plus?
2. Out of that number how many Carers who are paid through People Plus have had disruption to their pay since May of this year?
3. What lessons have been learnt and from those lessons what measures has Powys County Council put in place to ensure that this does not happen again to these people who provide a vital service?
4. What discussions has Powys County Council had with People Plus and at what level have these discussions taken place at?
5. Are there plans to pay carers directly, cutting out People Plus?

This page is intentionally left blank